

**SCCAA 2024 Agency Management Accomplishments (090)**  
**Submitted into Egov**

**#1 Describe a notable management accomplishment achieved by the agency during the reporting year (2024). Describe how responsible, informed leadership and effective, efficient processes led to high-quality, accessible, and well-managed services and strategies.**

- 1) Sutter County Community Action Agencies sub-grantee, New Day Training Center, worked to create and adopt a formal sliding fee scale for services to low-income clients. While New Day has always adjusted service fees based on client income, in 2024 New Day management worked to create and adopt a formal sliding fee scale which created a more equitable, effective, efficient and easy-to-administer method for delivering services to clients in need. New Day informs clients that it does not discriminate against clients based on their inability to pay and has this sliding scale policy in its offices and online. This makes services accessible to clients who do not have insurance or whose insurance does not cover the services they need.

**#2 Provide an example of ways in which the agency addressed a cause or condition of poverty in the community using an innovative or creative approach. Provide the agency name, local partners involved, outcomes, and specific information on how CSBG funds were used to support implementation.**

- 1) **Agency/Program Name:** Sutter County Community Action Agencies sub-grantee, Salvation Army Depot, Family Crisis Center

**CSBG service category:** Housing and Services Supporting Multiple Domains

**Description of program:** 64 bed 24-hour emergency shelter for homeless families, couples, and single females focusing on self-sufficiency for long term success.

**How innovative/creative:** This program is the only program in the Yuba-Sutter community offering residential substance use treatment as well as shelter in which the entire family can remain together. This program addresses several causes and conditions of poverty by providing recovery, self-sufficiency, family reunification, stabilization, and support.

**Outcomes achieved in 2024:**

- 15 adults participated in employment readiness classes and activities
- 3 adults participated in parenting classes
- 15 adults enrolled in self-sufficiency program
- 15 adults enrolled in recovery program

**How CSBG funds were used:** CSBG funds were used to staff program specialists and program support positions. These positions are critical in the implementation of all program components.

**Local partners involved and how contributed:**

Yuba and Sutter County Health and Human Services, Yuba and Sutter County Child Welfare/Protective Services, Yuba and Sutter County Probation, Yuba and Sutter County One Stop, Family SOUP, Head Start and more

**#3 Provide an example of changes made by the agency to improve service delivery and enhance impact for individuals, families, and communities with low incomes based on their in-depth analysis of performance data.**

- 1) Sutter County Community Action Agencies sub-grantee, Yuba-Sutter Food Bank reported the following:

**Problem:** Through multiple staff meetings and direct client feedback, Yuba-Sutter Food Bank realized an exponential increase in the need for food in the region, over 100% more than usual.

**Insight/change based on performance data:** The Yuba Sutter Food Bank recognized the growing need within the community and took proactive steps to support their Partner Agency, Church of Glad Tidings / Hope for the Heart Food Pantry. In response to a dramatic increase in families seeking assistance, they provided additional resources to help them meet this surge in demand.

**Changes made:** In September 2024, the food bank implemented an extra food pick-up opportunity specifically for this agency, supplementing their regular in-warehouse shopping access. This additional support included non-perishable food items and fresh produce sourced through their food recovery program, ensuring a consistent supply of nutritious food for those in need. Church of Glad Tidings / Hope for the Heart Food Pantry has been a cornerstone of their partner network, working tirelessly to serve their community. By collaborating closely, they were able to address the immediate needs of families facing food insecurity and ensure no one went without.

## 2024 Sutter County Community Action Agency

Bridges to Housing actual	New Day Training actual	YS Legal Center Actual	Salvation Army Depot Actual	YS Food Bank Actual	SY Homeless Consortium Actual	Total 2024 Actual Results
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### Module 4

#### 1. Employment Indicators

A. The number of unemployed youth who obtained employment to gain skills or income.					0	0
B. number of unemployed adults who obtained employment (up to a living wage).		1	3		0	4
C. number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).			3		0	3
D. number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).					0	0
E. number of unemployed adults who obtained employment (with a living wage or higher).						0
F. number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).						0
G. number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).						0
H. number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.						0
H. 1 Of the above, the number of employed participants who increased income from employment through wage or salary amount increase.						0
H. 2 Of the above, the number of employed participants who increased income from employment through hours worked increase.						0
H. 3 Of the above, the number of employed participants who increased benefits related to employment.						0
Z. Other Employment Outcome Indicator						0
# of youth who maintained employment for 90 days						0
# of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions						0

#### 2. Education and Cognitive Development Indicators

A. number of children (0 to 5) who demonstrated improved emergent literacy skills.						0
B. number of children (0 to 5) who demonstrated skills for school readiness.						0
C. number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).						0
C1 Early Childhood Education (ages 0-5)			1			1
C2 1st grade-8th grade			0			0
C3 9th grade-12th grade			0			0
D. number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total)						0
D1 Early Childhood Education (ages 0-5)						0
D2 1st grade-8th grade						0
D3 9th grade-12th grade						0
E. number of parents/caregivers who improved their home environments.			7			7
F. number of adults who demonstrated improved basic education.			13			13
G. number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.			0			0
H. number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.						0
I. number of individuals who obtained an Associate's degree.						0
J. number of individuals who obtained a Bachelor's degree.						0
Z. Other Education and Cognitive Development Outcome Indicator						0

#### 3 Income and Asset Building Indicators

A. number of individuals who achieved and maintained capacity to meet basic needs for 90 days.			10		0	10
B. number of individuals who achieved and maintained capacity to meet basic needs for 180 days.						0
C. number of individuals who opened a savings account or IDA.						0
D. number of individuals who increased their savings.					0	0
E. number of individuals who used their savings to purchase an asset.						0
E1 Of the above, the number of individuals who purchased a home.						0
F. number of individuals who improved their credit scores.					0	0
G. number of individuals who increased their net worth.			2		0	2

## 2024 Sutter County Community Action Agency

H. number of individuals engaged with the Community Action Agency who report **improved financial well-being**.

Z. Other Income and Asset Building Outcome Indicator

number who increased income from a non employment source

number of individuals who reduced their reliance on public subsidies.

number of individuals who reduced debt.

Bridges to Housing actual	New Day Training actual	YS Legal Center Actual	Salvation Army Depot Actual	YS Food Bank Actual	SY Homeless Consortium Actual	Total 2024 Actual Results
					0	0
						0
					4	4
					0	0
					0	0

### 4. Housing Indicators

A. number of households experiencing homelessness who obtained **safe temporary shelter**.

B. number of households who obtained **safe and affordable housing**.

C. number of households who maintained safe and affordable housing for **90 days**.

D. number of households who maintained safe and affordable housing for **180 days**.

E. number of households who **avoided eviction**.

F. number of households who **avoided foreclosure**.

G. number of households who **experienced improved health and safety** due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).

H. number of households with **improved energy efficiency and/or energy burden reduction** in their homes.

Z. Other Housing Outcome Indicator

# of individuals who avoided utility shut-off

The number of individuals who improved physical access in their living space (wheel chair ramps, grab bars, etc.)

			13		196	209
25			3		44	72
			3		27	30
					21	21
		1			1	2
						0
						0
						0
						0
					0	0

### 5. Health and Social/Behavioral Development Indicators

A. number of individuals who demonstrated **increased nutrition skills** (e.g. cooking, shopping, and growing food).

B. number of individuals who demonstrated **improved physical health** and well-being.

C. number of individuals who demonstrated **improved mental and behavioral health and well-being**.

D. number of individuals who **improved skills** related to the adult role of parents/ caregivers.

E. number of parents/caregivers who **demonstrated increased sensitivity and responsiveness** in their interactions with their children.

F. number of **seniors (65+)** who maintained an independent living situation.

G. number of **individuals with disabilities** who maintained an independent living situation.

H. number of **individuals with chronic illness** who maintained an independent living situation.

I. number of individuals with **no recidivating event** for six months.

I1. Youth (ages 14-17)

I2. Adults (ages 18+)

Z. Other Health and Social/Behavioral Development Outcome Indicator

			13		70	83
			22		0	22
34			17		0	51
12			3			15
11			3			14
		7			0	7
		1			0	1
					0	0
						0
						0
						0

### 6. Civic Engagement and Community Involvement Indicators

A. number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.

A1 Of the above, the number of Community Action program participants who **improved their leadership skills**.

A2 Of the above, the number of Community Action program participants who **improved their social networks**.

A3 Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to **enhance their ability to engage**.

Z. Other Civic Engagement and Community Involvement Outcome Indicator

					0	0
					0	0
					0	0
					0	0

**2024 Sutter County Community Action Agency**

Bridges to Housing actual	New Day Training actual	YS Legal Center Actual	Salvation Army Depot Actual	YS Food Bank Actual	SY Homeless Consortium Actual	<b>Total 2024 Actual Results</b>
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**7. Outcomes Across Multiple Domains**

A. number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.  
 Z. Other Outcome Indicator

						<b>0</b>
						<b>0</b>











**2024 Sutter County Community Action Agency Sub-Grantee Worksheet ANNUAL REPORT**

**Module 4, Section C All Characteristics Report**

Sutter  
Yuba  
Homeless  
Consortium

Bridges to  
HOusing  
Annual

Yuba  
Sutter  
Legal  
Services -  
Annual

New Day  
Training  
Annual

YS Food  
Bank  
Annual

Salvatio  
n Army  
Annual

Total  
Annual

**INDIVIDUALS**

A	Total unduplicated number of all <b>INDIVIDUALS</b> about whom one or more characteristics were obtained	220	165	279	Not	142	447	<b>1,253</b>
B	Total unduplicated number of all <b>HOUSEHOLDS</b> about whom one or more characteristics were obtained	95	158	252	serve	72	379	<b>956</b>

**1 GENDER-number of individuals**

a	Male	90	58	9	clients	49	105	<b>311</b>
b	Female	130	107	30		93	341	<b>701</b>
c.	Other							<b>0</b>
d.	Unknown/not reported			240			1	<b>241</b>
<b>TOTAL GENDER</b>		<b>220</b>	<b>165</b>	<b>279</b>		<b>142</b>	<b>447</b>	<b>1,253</b>

**2 AGE-number of individuals**

a	0-5	30				27	10	<b>67</b>
b	6 to 13	44				15	8	<b>67</b>
c	14 -17	16				5	20	<b>41</b>
d	18-24	19				12	37	<b>68</b>
e	25-44	53		17		68	186	<b>324</b>
f	45-54	23		4		8	71	<b>106</b>
g	55-59	8		1		5	38	<b>52</b>
h	60-64	11	27	1		2	28	<b>69</b>
i	65-74	13	75	1			17	<b>106</b>
j	75+	3	63	1			3	<b>70</b>
k	Unknown/not reported			254			29	<b>283</b>
<b>TOTAL AGE</b>		<b>220</b>	<b>165</b>	<b>279</b>		<b>142</b>	<b>447</b>	<b>1,253</b>
<b>18 plus</b>		130	165	25	0	95	380	795

**3 EDUCATION LEVELS--number of individuals ages 14-24**

a	0-8	5				1	11	<b>17</b>
b	9-12/Non-Graduate	16				8	11	<b>35</b>
c	High School Graduate	9				5	7	<b>21</b>
	GED/Equivalency Diploma					1		<b>1</b>
d	12 grade+ Some Post Secondary	4				2	2	<b>8</b>
e	2 or 4 yr. College Graduate	1						<b>1</b>
f	Graduate of othr post-secondary school						1	<b>1</b>
g	Unknown/not reported						25	<b>25</b>
<b>TOTAL EDUCATION ages 14-24</b>		<b>35</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>57</b>	<b>109</b>
<b>14-24</b>		35	0	0	0	17	57	109

**3 EDUCATION LEVELS--number of individuals ages 25+**

a	0-8		8			1	1	<b>10</b>
b	9-12/Non-Graduate	27	21	2		18	6	<b>74</b>
c	High School Graduate	35	53	6		18	28	<b>140</b>
	GED/Equivalency Diploma	8	11	2		5	69	<b>95</b>
d	12 grade+ Some Post Secondary	23	38	8		20	15	<b>104</b>
e	2 or 4 yr. College Graduate	15	32	4		8	10	<b>69</b>
f	Graduate of othr post-secondary school	3	2	3			15	<b>23</b>
g	Unknown/not reported					13	199	<b>212</b>
<b>TOTAL EDUCATION ages 25+</b>		<b>111</b>	<b>165</b>	<b>25</b>		<b>83</b>	<b>343</b>	<b>727</b>
<b>25+</b>		111	165	25		83	343	

**4 DISCONNECTED YOUTH- number of individuals**

a	Youth ages 14-24 who are neither working or in school					8	17	<b>25</b>
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**5 HEALTH- number of individuals**

a	<i>Disabling Condition</i>							
	Yes	48	56	4		22	134	<b>264</b>
	No	171	109	17		119	16	<b>432</b>

**2024 Sutter County Community Action Agency Sub-Grantee Worksheet ANNUAL REPORT**

	Bridges to HOusing Annual	Yuba Sutter Legal Services - Annual	New Day Training Annual	YS Food Bank Annual	Salvatio n Army Annual	Sutter Yuba Homeless Consortiu m Annual	Total Annual
Unknown/not reported	1		258		1	297	557
<b>TOTAL DISABLING CONDITION</b>	<b>220</b>	<b>165</b>	<b>279</b>		<b>142</b>	<b>447</b>	<b>1,253</b>

**b Health Insurance**

Yes	215	165	24		135	203	742
No	5		1		6	42	54
Unknown/not reported			254		1	202	457
<b>TOTAL HEALTH INSURANCE</b>	<b>220</b>	<b>165</b>	<b>279</b>		<b>142</b>	<b>447</b>	<b>1,253</b>

If individual reported that they had Health Insurance, please identify the source of health insurance below.  
C1-c8 can be greater than 5b

*Health Insurance Sources*

c.1 Medicaid	205	70	11		135	179	600
c.2 Medicare	32	134	6		2	19	193
c.3 State Children's Health Insurance Program						5	5
c.4 State Health Insurance for Adults		2	5			13	20
c.5 Military Health Care	2	10				1	13
c.6 Direct-Purchase		32				3	35
c.7 Employment Based			3			1	4
c.8 Unknown/not reported	4				5		9
<b>TOTAL</b>	<b>239</b>	<b>248</b>	<b>25</b>		<b>142</b>	<b>221</b>	<b>870</b>

**6 ETHNICITY/RACE - number of individuals**

<i>Ethnicity</i>							
a.1 Hispanic, Latino or Spanish Origins	111	22	6		26	74	239
a.2 Not Hispanic, Latino or Spanish Origins	109	142	19		113	181	564
a.3 Unknown/not reported		1	254		3	192	450
<b>TOTAL ETHNICITY</b>	<b>220</b>	<b>165</b>	<b>279</b>		<b>142</b>	<b>447</b>	<b>1,253</b>

<i>Race</i>							
b.1 American Indian and Alaskan Native	4	1	1		10	13	29
b.2 Asian	3	3	1		1	7	15
b.3 Black or African American	15	8	2		8	25	58
b.4 Native Hawaiian and Other Pacific Islander	4	1			2	3	10
b.5 White	145	117	14		95	237	608
b.6 Other	11	11	7		7	56	92
b.7 Multi-Race (any 2 or more of the above)	38	1			17	47	103
b.8 Unknown/not reported		23	254		2	59	338
<b>TOTAL RACE</b>	<b>220</b>	<b>165</b>	<b>279</b>		<b>142</b>	<b>447</b>	<b>1,253</b>

**7 MILITARY STATUS- number of individuals 18+**

a. Veteran	3	14				6	23
b. Active Military	2					1	3
Never served in the Military	109	149	25		93	166	542
c. Unknown/not reported	16	2			2	207	227
<b>TOTAL MILITARY STATUS</b>	<b>130</b>	<b>165</b>	<b>25</b>		<b>95</b>	<b>380</b>	<b>795</b>
	18+	130	165	25	95	380	795

**8 WORK STATUS - number of individuals 18+**

a. Employed Full-Time	20	12	5		4	33	74
b. Employed Part-Time	24	6	8		5	11	54
c. Migrant Seasonal Farm Worker	1						1
d. Unemployed (Short-Term, 6 months or less)	15	1	2		3	41	62
e. Unemployed (Long-Term, more than 6 months)	12	1	4		2	29	48
f. Unemployed (Not in Labor Force)	52		6		81	29	168
g. Retired	6	145				11	162
h. Unknown/not reported	0					226	226
<b>TOTAL WORK STATUS</b>	<b>130</b>	<b>165</b>	<b>25</b>		<b>95</b>	<b>380</b>	<b>795</b>
	18+	130	165	25	95	380	795

**2024 Sutter County Community Action Agency Sub-Grantee Worksheet ANNUAL REPORT**

Bridges to HOusing Annual	Yuba Sutter Legal Services - Annual	New Day Training Annual	YS Food Bank Annual	Salvatio n Army Annual	Sutter Yuba Homeless Consortiu m Annual	Total Annual
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**HOUSEHOLD LEVEL CHARACTERISTICS**

**9 HOUSEHOLD TYPE- number of households**

a	Single Person	34	93	3		31	241	<b>402</b>
b	Two Adults - No Children	18	31			17	30	<b>96</b>
c	Single Parent/Female	26		12		11	37	<b>86</b>
d	Single Parent/Male	1				4	2	<b>7</b>
e	Two-Parent Household	14		9		9	28	<b>60</b>
f	Non-related Adults with Children							<b>0</b>
g	Multigenerational Household	2	9				7	<b>18</b>
h	Other		25				6	<b>31</b>
i	Unknown/not reported			228			28	<b>256</b>
<b>TOTAL HOUSEHOLD TYPE</b>		<b>95</b>	<b>158</b>	<b>252</b>		<b>72</b>	<b>379</b>	<b>956</b>

**10 HOUSEHOLD SIZE-number of households**

a	Single Person	34	93	3		31	241	<b>402</b>
b	Two	31	48	5		26	57	<b>167</b>
c	Three	13	10	3		9	40	<b>75</b>
d	Four	6	6	6		3	18	<b>39</b>
e	Five	5		2		1	5	<b>13</b>
f	Six or more	6	1	5		2	2	<b>16</b>
g	Unknown/not reported			228			16	<b>244</b>
<b>TOTAL HOUSEHOLD SIZE</b>		<b>95</b>	<b>158</b>	<b>252</b>		<b>72</b>	<b>379</b>	<b>956</b>

**11 HOUSING--Number of households**

a	Own		106	6			15	<b>127</b>
b	Rent	44	49	15		36	110	<b>254</b>
c	Other permanent housing	3	3				9	<b>15</b>
d	Homeless	46		1			154	<b>201</b>
e	Other	1					38	<b>39</b>
f	Unknown/not reported	1		230		36	53	<b>320</b>
<b>TOTAL HOUSING</b>		<b>95</b>	<b>158</b>	<b>252</b>		<b>72</b>	<b>379</b>	<b>956</b>

**12 LEVEL OF HOUSEHOLD INCOME (% of HHS guideline)--Number of households**

a	Up to 50%	5	4	3		63	96	<b>171</b>
b	51% to 75%	13	11	4		8	21	<b>57</b>
c	76% to 100%	22	30	3		1	27	<b>83</b>
d	101% to 125%	26	23	6			5	<b>60</b>
e	126% to 150%	13	24	8			1	<b>46</b>
f	151% to 175%	9	14	8				<b>31</b>
g	176% to 200%	7	13	4			1	<b>25</b>
h	201% to 250%		14				2	<b>16</b>
i	250% and over		25					<b>25</b>
j	Unknown/not reported			216			226	<b>442</b>
<b>TOTAL LEVEL OF HOUSEHOLD INCOME</b>		<b>95</b>	<b>158</b>	<b>252</b>		<b>72</b>	<b>379</b>	<b>956</b>

**13 SOURCES OF HOUSEHOLD INCOME**

a	Income from employment only	12	6	12		1	14	<b>45</b>
b	Income from Employment and Other Income Source	7	11	5		1		<b>24</b>
c	Income from Employment, Other Income Source, and Non-Cash Benefits	3	2					<b>5</b>
d	Income from Employment and Non-Cash Benefits	22				3	12	<b>37</b>
e	Other Income Source only	8	107	2		5	9	<b>131</b>
f	Other Income Source and Non-Cash Benefits	40	32	2		21	75	<b>170</b>
g	No Income	1		2		13	69	<b>85</b>
h	Non-Cash Benefits Only	2		1		28	31	<b>62</b>
i	Unknown/not reported			228			169	<b>397</b>
<b>TOTAL</b>		<b>95</b>	<b>158</b>	<b>252</b>		<b>72</b>	<b>379</b>	<b>956</b>

**2024 Sutter County Community Action Agency Sub-Grantee Worksheet ANNUAL REPORT**

Sutter  
Yuba  
Homeless  
Consortium

Bridges to  
HOusing  
Annual

Yuba  
Sutter  
Legal  
Services -  
Annual

New Day  
Training  
Annual

YS Food  
Bank  
Annual

Salvatio  
n Army  
Annual

Total  
Annual

Below, please report the types of Other income and/or non-cash benefits received by the households who reported sources other than employment

**14 OTHER INCOME SOURCE-number of households (13b,c,e,f)**

a	TANF	13		2		15	26	<b>56</b>
b	Supplemental Security Income (SSI)	22	22	3		5	35	<b>87</b>
c	Social Security Disability Income (SSDI)	17	9	3		1	15	<b>45</b>
d	VA Service-Connected Disability Compensation	4					8	<b>12</b>
e	VA Non-Service Connected Disability Pension						1	<b>1</b>
f	Private Disability Insurance							<b>0</b>
g	Worker's Compensation							<b>0</b>
h	Retirement Income from Social Security	9	151	1			3	<b>164</b>
i	Pension	5	46					<b>51</b>
j	Child Support	3		2				<b>5</b>
k	Alimony or other Spousal Support		1					<b>1</b>
l	Unemployment Insurance		1					<b>1</b>
m	EITC						2	<b>2</b>
n	Other	4	11	2		4	4	<b>25</b>
o	Unknown/not reported			9		27	25	<b>61</b>
13bcef--no numbers above can be over this #		58	152	9		27	84	

**15 NON-CASH BENEFITS- number of households ((13c, d, f, h)**

a	SNAP	38	34	3		52	100	<b>227</b>
b	WIC	14	1	3		1	15	<b>34</b>
c	LIHEAP	1	1					<b>2</b>
d	Housing Choice Voucher	12	1	1				<b>14</b>
e	Public Housing	3	1					<b>4</b>
f	Permanent Supportive Housing		2				2	<b>4</b>
g	HUD-VASH			1			1	<b>2</b>
h	Childcare Voucher							<b>0</b>
i	Affordable Care Act Subsidy							<b>0</b>
j	Other		5					<b>5</b>
k	Unknown/not reported			3		16	25	<b>44</b>
13cdfh--no numbers above can be over this #		67	34	3		52	118	